



## FOR IMMEDIATE RELEASE

### MEDIA CONTACTS:

Kathi Waldhof | Women's Choice Award®  
Best Hospitals Program Administrator  
T: (954) 922-0846 x. 2  
[KWaldhof@womenschoiceaward.com](mailto:KWaldhof@womenschoiceaward.com)

Heather Raymond | San Antonio Regional Hospital  
Vice President, Marketing & Communications  
T: (909) 920-4802  
[hraymond@sarh.org](mailto:hraymond@sarh.org)

## San Antonio Regional Hospital Receives Six 2023 Women's Choice Awards as one of America's Best Hospitals

Upland, CA, December 1, 2022 – San Antonio Regional Hospital has been named as one of America's Best Hospitals by the Women's Choice Award®, the trusted referral source for the best in healthcare. The award signifies that San Antonio Regional Hospital is one of the top healthcare providers in the country based on a review of almost 5,000 hospitals. San Antonio was recognized in the following areas: Cancer Care, Heart Care, Orthopedics, Patient Safety, Stroke Care and Mammogram Imaging. By carrying the *Women's Choice Award* seal in these areas, San Antonio Regional Hospital has joined an elite network of hospitals committed to a global mission empowering woman to make smart healthcare choices.

The *Women's Choice Award* is the only distinction that identifies the nation's best health care institutions based on robust criteria that considers patient satisfaction, clinical excellence, relevant accreditations and women's preferences when it comes to treatment and a quality hospital experience. Additionally, each service line award has supplementary criteria that are specific to the service line. The methodology is 100% objective, replicable and uniform. Only the Top 10% of hospitals in the nation can qualify. For a full list of award methodology, visit Women's Choice Award [methodology page](#).

San Antonio Regional Hospital has earned the ***Best Hospitals for Heart Care*** award by offering a minimum number of cardiac and/or vascular services. Only hospitals that perform well clinically with regard to heart care measures of mortality and readmission reported to Medicare, and also have a high Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) recommendation score, a measure that is very important to women in choosing a hospital, are selected. San Antonio Regional Hospital is recognized for ranking in the top **1%** for Heart Care in the nation.

San Antonio Regional Hospital has earned the ***Best Hospitals for Cancer Care*** award because it met the comprehensive cancer care standards of the American College of Surgeons Commission on Cancer, as well as achieving excellence in clinical performance with regard to cancer care measures and for their high patient recommendation rate. It also provides comprehensive care with a full range of diagnostic and

treatment services. San Antonio Regional Hospital is recognized for ranking in the top **10%** for Cancer Care in the nation.

San Antonio Regional Hospital has earned the **Best Mammogram Imaging Center** award by being accredited for Mammograms (MAP), carrying the Breast Imaging Center of Excellence (BICOE) seal from the American College of Radiology, and having above the national average (70%) on HCAHPS survey.

San Antonio Regional Hospital has earned the **Best Hospitals for Orthopedics** award by offering a full range of diagnostic and specialty services for patients with injuries or conditions of the muscles, bones, or joints. Apart from being a comprehensive facility, the hospital has high patient recommendation and recovery ratings, and low adverse surgical event scores. San Antonio Regional Hospital is recognized for ranking in the top **7%** for Orthopedics in the nation.

San Antonio Regional Hospital was identified as one of the **Best Hospitals for Patient Safety** based on having a low incidence of problems arising from surgical errors and infections after reporting their frequency to the Centers for Medicare and Medicaid Services (CMS). Hospitals were ranked on twelve surgical complications and infections measures along with their patient recommendation scores and those that averaged in the top half nationally earned the award. San Antonio Regional Hospital is recognized for ranking in the top **10%** for Patient Safety in the nation.

San Antonio Regional Hospital earned the **Best Hospitals for Stroke Care** award by meeting high standards for stroke care including holding a Stroke Center Certification by the Joint Commission (JC) and/or Det Norske Veritas (DNV). Hospitals that meet the stroke center certification requirement must then meet or exceed the following performance measures from the Centers for Medicare and Medicaid Services (CMS): Hospitals must also score in the top 80% of all hospitals in the percent of patients receiving Head CT scan results within 45 minutes, cannot have received a rating of Worse than the National Rate for the Deaths from Serious Treatable Complications measure, and have a patient recommendation score greater than or equal to the national average. San Antonio Regional Hospital is recognized for ranking in the top **8%** for Stroke Care in the nation.

Founder and CEO of the Women's Choice Award, Delia Passi, emphasized that San Antonio Regional Hospital truly delivers on the care that matters most to women, who make over 80% of healthcare decisions. "Being treated with the proper level of care impacts your health, well-being and healing, so our goal is to identify those hospitals that have demonstrated the highest level of quality care to their patients, with a special focus on the female experience. The Women's Choice Award makes it easier for her to trust her decision that she is choosing one of the best hospitals for herself and her family."

"We are extremely proud to be endorsed by the Women's Choice Awards for a Top 10% national hospital ranking not only in one clinical area but an amazing six clinical areas this past year, stated John Chapman, President & CEO of San Antonio Regional Hospital. "This is a testament to the dedicated healthcare professionals at San Antonio Regional Hospital and their excellence in providing targeted care to the women and their families of our Community."

"We have found that recommendations are the single most important consideration used by women in selecting a hospital or care center so all of our methodologies take into account the hospital's patient recommendation rating along with a strong clinical performance," added Passi. "By letting women know

which hospitals in their area are among the best, we are able to reduce risk by helping them make better decisions and smarter health care choices.”

For more information on the America’s Best Hospitals visit <https://womenschoiceaward.com/best-hospitals>

###

#### **ABOUT SAN ANTONIO REGIONAL HOSPITAL**

San Antonio Regional Hospital in Upland, California is a 363-bed, nonprofit, acute care hospital that combines excellent clinical care with exceptional compassion. The award-winning hospital offers a comprehensive range of general medical and surgical services, along with the latest technological advances in cardiac care, cancer care, orthopedics, neurosciences, women’s health, maternity and neonatal care, and emergency services. Founded in 1907, with only 18 beds and 5 physicians, San Antonio Regional Hospital is continually growing with its community and is now recognized as a premier regional medical facility with satellite locations across the rapidly expanding Inland Empire. Given its broad geographic reach and the depth and breadth of its services and programs, supported by the latest medical science and technology, San Antonio is a hospital of the future, offering state-of-the-art healthcare services in a healing environment focused on the patient and family. To learn more, visit sarh.org.

#### **ABOUT THE WOMEN’S CHOICE AWARD®**

The Women’s Choice Award for Best Hospitals™ is a trusted referral source and coveted credential that identifies the nation’s best hospitals based on robust criteria that includes relevant clinical performance, patient satisfaction and appropriate accreditations. The Best Hospitals demonstrate exceptional ratings, providing the highest level of care and commitment to their patients’ health and well-being. The Women’s Choice Award is the only designation that takes into consideration the preferences of women when selecting a hospital. Visit <http://www.womenschoiceaward.com/> to learn more.