

Press Release

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**SAN ANTONIO REGIONAL HOSPITAL  
AWARDED ADVANCED CERTIFICATION FOR TOTAL HIP AND KNEE REPLACEMENT  
BY THE JOINT COMMISSION**

**UPLAND, CA (October 20, 2017)** – San Antonio Regional Hospital announced today that it has earned The Joint Commission’s Gold Seal of Approval® for Total Hip and Knee Replacement Advanced Certification. This achievement, granted after the most demanding review, distinguishes San Antonio Regional Hospital as one of only a few organizations in California to achieve Advanced Certification for Total Hip and Knee Replacement from The Joint Commission.

The Joint Commission conducted a rigorous on-site review of San Antonio Regional Hospital in August 2017. Surveyors evaluated the entire continuum of care for the hospital’s total hip and knee joint replacement patients—beginning with the orthopedic surgeon consultation, to pre-surgery education and preparation, surgery, hospital recovery and discharge, and post-surgery follow-up. In awarding this certification, the Joint Commission evaluated and addressed three core areas:

- Compliance with consensus-based national standards
- Effective use of evidence-based clinical practice guidelines to manage and optimize care;  
and
- An organized approach to performance measurement and improvement activities.

“San Antonio Regional Hospital has thoroughly demonstrated a high level of care for patients needing a total hip or knee joint replacement,” said Patrick Phelan, executive director, Hospital Business Development, The Joint Commission. “We commend San Antonio for becoming a leader in joint replacement surgery, and for providing a higher standard of care for joint replacement patients in its region.”

According to Jay Shah, MD, Medical Director of San Antonio’s Orthopedics Institute, much of the success of the hospital’s Joint Replacement Program lies in its coordinated care approach. “In addition to our highly-trained orthopedic surgeons, our patients benefit from a dedicated nurse navigator, specially trained orthopedic nurses and mobility aides, and physical therapy staff to help ensure the best possible surgical outcomes,” says Shah. The team works closely to ensure consistent communication and collaboration of all healthcare providers involved in the total hip and total knee replacement patient’s continuum of care.

“The work toward this goal started over three years ago,” commented Harris F. Koenig, president and chief executive officer of San Antonio Regional Hospital. “It is a reflection of the efforts of a multidisciplinary team that includes many departments throughout our hospital. During our survey, our orthopedic team members were described as ‘professional, kind, engaged, committed at all levels, and dedicated to quality and safety.’ I am honored to represent so many members of our hospital team who contributed to the achievement of this significant clinical distinction.”

### **San Antonio Regional Hospital**

San Antonio Regional Hospital in Upland, California is a 363-bed, nonprofit, acute care hospital that combines excellent clinical care with exceptional compassion. Since 1907, San Antonio Regional Hospital has emerged as a premier regional medical facility with satellite locations across the rapidly expanding Inland Empire. The opening of its new Vineyard Tower represents the culmination of a major expansion project that added a new 52-bed emergency department and a 92-bed patient tower comprised of 80 private rooms and 12 critical care beds on its main hospital campus. The expansion has positioned San

Antonio as a hospital of the future, offering state-of-the-art healthcare services in a healing environment that is focused on the patient and family. To learn more, visit [sarh.org](http://sarh.org).

**The Joint Commission**

Founded in 1951, The Joint Commission seeks to continuously improve health care for the public. In coordination with other stakeholders, by evaluating health care organizations and inspiring them to excel in providing safe and effective care of the highest quality and value. The Joint Commission accredits and certifies more than 21,000 health care organizations and programs in the United States. An independent, nonprofit organization, The Joint Commission is the nation's oldest and largest standards-setting and accrediting body in health care. Learn more about The Joint Commission at [www.jointcommission.org](http://www.jointcommission.org).

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